

F.A.Q's About RHS - Daily Rate

Q: Why is the State implementing a daily rate for RHS services?

A: The RHS daily rate is intended to provide flexibility to better meet the needs of the participant and increase access to the community. The RHS daily rate is also expected to reduce administrative burden of documenting services on an hourly basis, allowing additional time to be spent with participants.

Q: What are the criteria for participants to be served by the daily rate methodology?

A: CIH Participants at ALGO levels 3, 4 and 5, who are living with 1, 2 or 3 housemates using a shared staffing model, and currently receiving Residential Habilitation and Support Services (RHS20) will be converted to the RHS daily rate unless they meet one of the exemptions below.

Q: Who is exempt from the RHS daily rate?

A: Participants at ALGO levels 1, 2, or 6; those receiving Structured Family Caregiving (SFC) and those with High Cost designations, locked Objective Based Allocations (OBAs), living in the family home, attending school, or using RHS10 will be exempt.

Q: Will there be exceptions for participants in the daily rate?

A: RHS daily rate exceptions are possible but should be extremely rare and only requested for those who cannot be adequately served under this methodology, such as those individual who may not live in a shared staffing model.

Q: How will authorizations change to accommodate the daily rate?

A: During the conversation the following changes may occur:

- The RHS 20 will be converted to RHS daily rate,
- If a participant has more than 10 hours of CHIO hours with their same RHS provider, the authorization for the RHS provider will be modified to reflect the 10 hours cap,
- The DAYS allocation will be brought to the DAYS reserve in cases where the allocation is currently above the DAYS reserve. The allocation will be proportionally adjusted by service for all services. However, the ISP team will need to revisit the service needs of each participant to determine what is ultimately needed by the participant.
- BMAN allocation will be brought to the BMAN reserve only for BMGO (Behavior Management, Basic)
- Any BMR for RHS hours will be zeroed out with an effective date of August 1, 2015.

Because RHS services will no longer be billed on an hourly basis, there will be additional flexibility in staff scheduling. There will also be some reduction in administrative burden, allowing staff to spend additional time with participants. Day services and Behavior Support

Services (BMAN) authorizations may change, however services will still be expected to meet the individual needs of the consumer and comply with 460IAC - (<http://www.in.gov/legislative/iac/T04600/A00130.PDF>).

Q: What if the individual requires more CHIO?

A: CHIO through the same RHS provider is available (10) hours per month. For those who need more, CHIO services hours can be provided as part of their Day Service Reserve through a different provider.

Q: Will the daily rate affect Electronic Monitoring?

A: For those individuals enrolled in the daily rate, electronic monitoring is included in their rate. However, it will no longer appear on the CCB. Although the service will no longer appear on the CCB, it is expected this service still be delivered as outlined on participants' plans.

Q: Will there be changes to the Budget Modification Review (BMR) process?

A: In those occasions where an individual has a short term, severe, acute need, the BMR process may be used to request additional RHS hours, which will ultimately move the individual temporarily from the RHS daily rate to RHS hourly. The PARS team will review these specific requests. If approved, the BMR will result in the individual being removed from the daily rate structure in order to receive appropriate supports under their designated OBA with hourly RHS for a designated period of time.

Q: What is the minimum daily time requirement for a Service Provider to be able to bill the daily rate?

A: The individual must be present and receive RHS services for at least a portion of the day.

Q: Will technical assistance/support be provided to Case Managers and Service Providers?

A: Yes, BDDS will publish ongoing communications and clarifications around the daily rate as needed. Additional guidance and information will be based on inquiries received, BMR/BRQ requests, and other activities related to the daily rate.

Additional information is available on the Division of Disability and Rehabilitative Services' Announcements webpage at <http://www.in.gov/fssa/ddrs/4329.htm>

If you have questions or issues regarding the RHS daily rate please contact your supervisor. If further information or clarification is needed they may send an email to BQISHelp@FSSA.IN.gov.